

Global LIMS Strategy Transformation

The Situation: 32 Laboratory Information Management Systems Worldwide! That's what stared one global pharmaceutical company in the face, before they commenced a multi-year program to consolidate the LIMS with a more effective strategy. Six months into the implementation activities, sub-projects within the program were not on track to achieve the goals for the year and were placing the entire program and the expected returns in jeopardy. The Company engaged ResultWorks to perform a strategic program assessment and assume management of the LIMS program.

The Solution: ResultWorks led a strategic assessment of the global LIMS program, beginning with stakeholder interviews and followed by focus sessions with the project sponsor and technical program manager. Program issues were acknowledged and addressed. Project management and process issues were identified. Strategic technical design work was also defined to ensure that the Company achieved the expected return on investment – particularly as it related to data mining and access.

In turn, this led ResultWorks to refining the program management process. The ResultWorks program manager worked with each sub-project manager to identify critical deliverables and milestones, and devised mechanisms for tracking and managing progress. Communication processes were put in place for project and program team meetings, reviews, and issue escalation. Follow on projects were planned to address the business process and technology strategy issues.

Key Benefits:

1. **Strategy Transformed:** Strategic changes to the management of the LIMS program ensured that all objectives for the year were met
2. **Phased Approach & Results:** Follow on projects ultimately achieved the data sharing objective for the program
3. **Global Validation:** The global system approach forced a redefinition of global validation process that is now used across other global initiatives
4. **Sharing of Common Systems:** Functional groups are now enabled to share common systems promoting better workflow, resource management, and decision-making
5. **Global Vision Achieved:** ResultWorks' leadership and drive allowed the Company to achieve the senior management vision



The LIMS Strategy Transformation Project Team won the Company's
Highest Honor for Global Projects and Impact to Business

About ResultWorks, LLC

ResultWorks, LLC, a professional services company, specializes in transforming the business strategies of Life Sciences companies into successful technology and process harmonization initiatives. Results are achieved through skilled facilitation and exceptional management leadership. Consistent quality is delivered across a broad variety of challenging engagements through ResultWorks' signature methodology. The Result SessionSM is the cornerstone of that methodology yielding collaboration and rapid decision-making while balancing process, user and technical requirements.

For more information about ResultWorks, please contact us at Marketing@ResultWorksLLC.com.